



## **When a resident becomes unwell and an ambulance is called**

- Ensure resident's documentation is up to date and added to the Red Bag pocket
- Care Home to hospital form including completed emergency attendance sheet
- Current MAR sheet
- Any other necessary documents e.g DNAR, ReSPECT, POA
- **All documents can be copied except DNAR**

## **Ensure all patients personal items are put into the bag**

- Toiletries, clothes for day of discharge/spare pyjamas , slippers, hearing aid, glasses, dentures personal items e.g reading book
- Only **essential** medication should be put into the bag
- Vital or time critical medications should be sent to hospital
- Do not send PRN, CDs or blister pack medications
- Please ensure the bag is correctly labeled with the Care Home details

## **When the ambulance arrives**

- Complete the Red Bag checklist and hand to ambulance staff
- Explain the details to the ambulance staff
- Ensure ambulance staff take the Red Bag
- Ensure contact is made with the Hospital at 48-72hrs to plan discharge

- The Red Bag must stay with the patient at all times from when they leave the Care Home until they return.
- Patient documentation must be kept securely in the Red Bag at all times and returned to the documentation pocket when not in use.
- Staff should complete the checklist at all stages of the journey to enable accurate tracking and evaluation of the scheme.